

Please read this entire sheet. There is specific info regarding vaccine protocols and your dog's visits at our daycare. If you have any questions, we can discuss them during your interview.

After completing your interview, the 2nd step in your dog's introduction to our daycare, is a 2-hour initiation visit. We make space for one 'first-visit dog' at a time. We advise you to book this special visit ahead.

As well, at Dog Days we offer specialized care for our dogs. To ensure we have the staff to accommodate their needs, we require that 'drop-in' dogs call before coming down. Again, we suggest booking ahead.

Dog Days takes the well-being of all the dogs in our care very seriously. To help with this, we suggest you keep a few things in mind:

*We advise no (or limited) daycare on training days. Although we provide a number of rest periods, your dog will be both mentally and physically tired at the end of his visit. Since training is mentally demanding to your dog (and you hope to get the most out of each session), it is recommended that your dog not attend the daycare on training days.

*Advise us of any injuries or health conditions when dropping off your dog.

*If you have noticed any condition in your dog that is unusual (cough, vomiting, diarrhea), please consider the well being of all our dogs and **do not bring your dog in if unwell**. You would appreciate the same consideration from other parents. For the safety of your dog as well as the other dogs, any dog considered unfit to attend will be turned away. We suggest calling before you come down if you are unsure.

*If you plan to vaccinate your dog, please notify us. We advise not bringing your dog to daycare the day of or day after vaccination. **Your dog is not required to have the kennel cough vaccine. We do NOT require annual revaccinations to attend.** We do recommend titers as part of your regular health exams.

*We ask that dogs getting started at the facility come in with a meal portion, treats or a prepared destuffer for the first while. This will assist us in helping them learn to settle during rest periods. Taking breaks can be challenging for many dogs in the daycare setting. Dogs that are not able to take breaks will be restricted to short visits.

*Please bring food or snacks in a recyclable or non-breakable container (Ziplock, Gladware or Tupperware). We request that glass containers not be brought into the facility. You do not need to bring in a feeding dish.

*Dog Days makes every effort to provide a safe, loving environment and the best quality of care for all its dogs. We interview all dogs before they are allowed to attend, and have fewer dogs and more people on site than standard. Even so, it is inevitable that injuries may occur from time to time. Staff are trained to administer basic first aid. In the event that professional care is deemed necessary and parents cannot be contacted, Dog Days maintains the right to seek professional vet care.

*We are pleased to offer holistic care at our facility, and support families that care for their animals in the same manner. In addition to progressive flea and vaccination policies (your dog does not need to be on a chemical fleas treatment to attend), Dog Days supports natural feeding.

If your dog is showing signs of stress during drop off, help them by staying calm. It is best not to make a big deal about hello's and goodbye's (at the daycare and at home). Doing so can create separation stress by placing emphasis on your comings and goings.

Depending on personality, age and routines some dogs may find the environment too stimulating. We hope to help our 'high energy' charges to learn some self control and start making appropriate choices. Often with only a little extra help they are able to get on track. For some kids, more may be required. If a dog's play style or energy are posing a risk to themselves or other dogs in our care, or they are unable to settle, we may suggest some other options before continuing daycare.

Please note : If you are unable to keep a scheduled visit, a charge will be added to your account unless we are notified in advance. Please refer to *Booking In* for more info.

We kindly ask that if you are think you won't be able to get to the daycare before 6pm for pickup, that you please contact us before close. Late pickups can affect classes and privates. Late charges may be applied.

First time visits

At Dog Days we take great care in providing the best level of care for our four-legged patrons. To ensure new members the best introduction to our facility, we allow only one new kid to visit at a time. As well, we advise their first visit be no longer than 2 hours*. During this initial visit Lisa will be working one-on-one with the first-timer. Things we will cover include:

- developing a relationship** - establishing communication & trust
- working on attention** - to prepare for the distraction of being with other dogs
- foundation behaviours** - to reinforce good manners
- practicing quiet time** - rest breaks are an important component of daycare to maintain a good attitude – for the dogs, as well as the girls!

By taking this special time with each new kid, we can help to make their integration into the daycare as comfortable as possible. In addition, we will be able to encourage best behaviour right from the start.

Depending on personality, age and routines some dogs may find the environment too stimulating for them. We hope to help our 'high-drive' charges to learn some self control and start making appropriate choices. Often with only a little extra help they are able to get on track. For some kids, more may be required. If a dog's play style or behaviour are posing a risk to themselves or other dogs in our care, we may suggest some other options before continuing daycare.

Set Up Fees (Interview and First time visit):

First time visit for dogs under 2 years \$35

First time visit for dogs over 2 years \$30

*Space for your dog's first time 2- hour visit must be booked in advance.

We invite our new families to visit our FB page. We post lots of info regarding care, training and life with dogs along with regular tidbits of what's new and exciting at Dog Days. Keep an eye out for your little one!

We look forward to seeing you!

Lisa Kerley B.Sc, KPA-CTP

